

Enterprise AI Support Across 200+ Languages

Deliver exceptional support across languages and grow your customer base without limits with the Zendesk translation app. Support your customers with real-time translation directly in-app powered by AI engines trained by your content.



CONTEXT-AWARE AI

Leverage neural machine translation, LLMs, and human-in-the-loop for training.

IMPROVE CSAT SCORE

Provide fast, accurate support in 200+ languages, ensuring smooth communication.

DATA PRIVACY COMPLIANCE

All translations meet GDPR, ISO 27001, SOC2, and global data standards.

INCREASE EFFICIENCY & QUALITY CONTROL

All terminology is managed on one platform.



AUTOMATIC LANGUAGE DETECTION

Instant language detection removes the need for manual language selection, allowing quick agent response times and increasing CSAT and NPS scores.



REAL-TIME TRANSLATION FOR TICKETS & MESSAGES

Instant translation in-language for both agent and customer within email and chat, live or bot.