

# Level Up Player Support Across 200+ Languages

Deliver exceptional player support across languages and grow your gaming community without limits with the Zendesk translation app. Support your global player base with real-time translation directly in-app powered by AI engines trained by your content.



## CONTEXT-AWARE AI

Leverage neural machine translation, LLMs, and human-in-the-loop for training.

## IMPROVE CSAT SCORE

Provide fast, accurate support in 200+ languages, ensuring smooth communication for players.

## SHORTEN TURNAROUND TIMES BY 60%

Engage and support players across different regions quickly, without the need for multilingual agents.

## DATA PRIVACY COMPLIANCE

All translations meet GDPR, ISO27001, and global data standards.

## REDUCE COSTS BY 50%

Support players in multiple languages with a single team.

Empower Players Everywhere with Seamless, Multilingual Support



## AUTOMATIC LANGUAGE DETECTION

Instant language detection removes the need for manual language selection, allowing quick agent response times and increasing CSAT and NPS scores.



## REAL-TIME TRANSLATION FOR TICKETS & MESSAGES

Instant translation in-language for both agent and player.